



USABlueBook is the recognized source of products and technical support for professional water and wastewater operators. As the company was founded by utility operators, for utility operators, it's our goal to remain the industry's top technical and customer service leader.

Our History

USABlueBook was founded in 1991 when a certified operator, realizing there was no single-source supplier to meet all of this product needs, decided to start a company that would do just that. It was his dedication to providing exceptional service and support to water and wastewater operators everywhere that made USABlueBook what it is today. As we continue to expand, our main goal stays the same—to make sure that all of our customers "Get the Best Treatment!"

Unsurpassed personal customer service

When you call USABlueBook, you'll always speak with a live Customer Service Representative. No annoying automated routing services! Our Customer Service staff can answer your questions, place orders, quote pricing and track shipments. Give us a call Monday thru Friday, 6 am to 7 pm CST.

Expert Technical Support

Have a tough system challenge? Our Technical Support team has over 500+ years of combined experience, and many of them are certified water and wastewater operators. They'll use their in-the-field knowledge to provide unbiased advice on even your toughest application questions.

Emergency Service Support

The most urgent disasters occur at the most inconvenient times. Day or night, USABlueBook Emergency Service is here for you. Our emergency staff will help you get the items you need, as quickly as possible. Just call 800-548-1234 and follow our emergency instructions.

100% Satisfaction Guarantee

Customer satisfaction is our #1 goal. Our 100% satisfaction guarantee and hassle-free, 30 day return policy ensure that great service doesn't end with the sale. Order with confidence—we're not satisfied until you are.

In-House Warranty & Non-Warranty Repair Services

We understand that many times it's less costly to fix what you already have. Let our team of knowledgeable repair technicians go to work for you, performing both warranty and non-warranty repairs.